



Building Service Contractors Association of Australia - Queensland Division

Building Service Contractors Association of Australia – Queensland Division Limited

ANNUAL GENERAL MEETING

Held at “The Alabaster Room”, Victoria Park Complex
20 May 2021

Meeting commenced at 11.47am

WELCOME

Mark Nipper, BSCAA Queensland President, welcomed all members to the 2021 Annual General Meeting of the Building Service Contractors Association of Australia – Queensland Division Limited.

The quorum required to vote is 5. The quorum was reached with 12 Full Member Companies present. 0 proxies and 2 apologies were received. Those who attended were:

First name	Last name	Company Name
Mark	Nipper	Sharman Property Service Pty Ltd
Kim	Puxty	9T'S Asset Management Services Pty Ltd
Brian	Ellem	Ellems Cleaning Services Pty Ltd
Matthew	Evans	One Team Cleaning Services
Mark	Hohn	CMBM Facility Services
Bianca	Elliott	Commercial Property Clean
Michael	Ryan	Pickwick Group
Tom	Forman	Commercial Property Clean
Jenny	Fitzpatrick	All Good Housekeeping
Craig	King	Biniris
Stuart	Pilton	CMBM Facility Services
Ian	Gardiner	CMBM Facility Services
Ken	Holder	Pickwick Group
Glen	Sloane	Pickwick Group
Sonja	Dragic	ABKO Cleaning Services
Steeve	Szkeley	Blue Property Services
John	Simpson	AustralianSuper
Matthew	King	Compliant Cleaning Supplies
Terry	Maguire	Compliant Cleaning Supplies
Wade	Goddard	Compliant Cleaning Supplies
Casey	De Vene	Compliant Cleaning Supplies
Emma	Wright	Compliant Cleaning Supplies
Ruth	Allnut	Compliant Cleaning Supplies
Jonathon	Mamaril	NB Lawyers
Sonia	Fanizza	NB Lawyers
Howard	Allen	Axiom College
Alex	Smith	Axiom College
Bruce	Whitely	Daniels Associates
David	Fien	Clear To Work
Kai	Rottman	Qleave
Alan	Beirne	Qleave
Christina	Hull	BSCAA Queensland



Building Service Contractors Association of Australia - Queensland Division

Apologies were received from

Rod Abbott NRE Cleaning Services
James Holder Springmount Services

MOTION: "The apologies for the 2021 Annual General Meeting be read and accepted."

MOVED: Kim Puxty

SECONDED: Matthew Evans

CARRIED.

PRESIDENTS REPORT

The Presidents Report was presented to the members.

"I am particularly pleased that we are able to engage in a face-to-face meeting following a year that was like no other. This time 12 months ago QLD was coming out of lockdown, working remotely was becoming the norm and those who were lucky enough to own shares in zoom were busy counting their money. Needless to say, it was an extremely busy time for the Associations and it is my pleasure to share some of the highlights with you.

The impact that covid had on our industry cannot be underestimated. Businesses who had essential services in their client mix saw a significant increase in demand while hospitality, retail and travel related cleaning needs reducing sharply. Some organisations prospered and unfortunately some were forced to close their doors but what is true for us all, is that it changed the way we operate. The need to promote effective preventative and decontamination cleaning services while maintaining the safety of staff and customers was a sharp focus for the Association. Regular news blasts from Kim Puxty and national provided members with important updates about the working landscape that was literally changing from hour to the next. Pleasingly it resulted in the cleaning industry gaining a heightened level of respect from our customers and the general public as we became front-line workers assisting in the fight to reduce covid transmission and ultimately fatalities.

The financial report for the year shows income of \$169,730, expenses of \$105,104 generating an operating profit of \$64,625. This represents a 9% increase in sales and 40% decrease in expenses when compared to the last financial year This is a solid financial outcome and will allow us to continue our investment in projects that promote stakeholder benefits. Financials were independently audited by AH Jackson with no irregularities identified.

Increasing and maintaining member numbers is one of the main activities of the Association. Our ability to attract new and retain current members is based on the value proposition we offer our membership. I am pleased to report that there is increasing recognition about the value we offer members with numbers continue to trend upwards. As of January 2021, QLD had 117 financial members up from 108 at the same time last year and 85 from the year before that. This is a significant outcome for the Association as it highlights that we are headed in a positive direction regarding member engagement.

Following a period of lockdown, people slowly started to re-emerge in September with 20 teams participating in a great day of golf and networking at Virginia Park Golf Course. I think most attendees were pretty eager to get amongst it after an extended period of social isolation. While we compete with each other in a business environment, its always good to get out of the office and engage in more friendly rivalry on the golf course. September is again the chosen month for us to get on the fairways so please mark it in your diary.

In December we embraced the webinar as a new way to communicate important messages to members. One of our gold sponsors, Jonathon Mamaril from NB Lawyers presented the topic 'FWO Unfair Dismissals and Steps to Avoid them', something that all employers need to be mindful of when engaging staff.

The 2020 Australian Super Excellence Awards again proved to be a popular event despite being held a few months late due to covid restrictions. Over 150 attendees enjoying a venue change to Cloudland in the Valley. 70 nominations were received with the excellent calibre of submissions and candidates noted by the judges. The new COVID Hero awards recognising individual, small business & company responses to the pandemic was an appropriate addition to the award categories. With Clarke Keating as the MC, and 'The Wild Card Duo' playing music late into the night, it was an fantastic evening that truly recognised excellence within our industry. I look forward to seeing you all in November this year for one of the highlights of our social calendar.

Ongoing discussions with the state government have centred around how to best engage with each other to promote common interests. The Association and the state want to ensure that contracts are awarded to organisations that adhere to industry best employment practices and do not promote sham contracting, underpayment of wages or unrealistic productivity requirements. While CAF has chosen to demonise our industry by promoting the unlawful activities of the few, I believe that the majority of organisations want to do the right thing by their clients and staff. The people who are in this room and those who choose to belong to an association like the BSCAA are the types of organisations that government wants to deal with. We will continue to work in this space to ensure the BSCAA is recognised as an important stakeholder in the development of suitable policy within our industry.

I would like to recognise the efforts of Kim Puxty as our national president in pursuing a truly national strategy. In what has traditionally been a (somewhat) combative relationship, Kim has managed to generate an enhanced level of cooperation amongst state presidents that is starting to pay dividends. While individual states will continue to look after the interests of its state members, a national approach will enhance the use of limited resources and ensure a consistent message is delivered to all stakeholders. I look forward to communicating some of the exciting projects underway based on this newfound collaboration.

I would like to thank our Gold business partners, NB Lawyers and Axiom College for their support during the year. Along with Silver business partners, Compliant Cleaning Supplies & Systems, Daniels Associates & QLD Tissue Products they provide an important link to essential services our industry needs. I encourage you to actively engage with them as they all provide quality products and outcomes directly targeted at your needs.

Australian Super and Q-Leave continue to be key, long term stakeholders. Their support is critical in the ongoing success of the Association and I would like to thank John Simpson and Helen Sharpley for their valuable contributions during the year

I would also like to thank the Board for all their hard work during the last 12 months and I look forward to working with you and continuing to promote the values and benefits of the Association through 2021.

I would like to recognise the efforts of Christina Hull from the Outsource Boutique who keeps me focused on the job at hand as our secretariat. She always presents with a smile and a positive attitude despite the challenges of juggle work and a busy family life. Thank you for all of your efforts.



Building Service Contractors Association of Australia - Queensland Division

To all the members, we would not exist without you. While everyone is time poor, I encourage you all to engage with the Association and let us help you navigate the challenges our industry presents. If you immerse yourself in the opportunities the BSCAA provides, I guarantee your business will benefit from it.

No questions in relation to the President’s Report were received.

MOTION “I ask that the President’s Report, as tabled, be received.”

MOVED: Kim Puxty SECONDED: Brian Ellem CARRIED.

INDEPENDENT AUDITOR’S REPORT

The Independent Auditor’s Report from AH Jackson & Co Chartered Accountants for the 2020 financial year was presented to the members.

MOTION: “I ask that the Independent Auditor’s Report from AH Jackson & Co Chartered Accountants for the financial year ended 31 December 2020, as tabled, be received and adopted.”

MOVED: Kim Puxty SECONDED: Matthew Evans CARRIED

APPOINTMENT OF AUDITOR

AH Jackson & Co Chartered Accountants have been the auditor of the association since it commenced and, on the basis that are familiar with the workings of the association.

MOTION: “That AH Jackson & Co Chartered Accountants be appointed as auditor of the association for the 2021 financial year.”

MOVED: Kim Puxty SECONDED: Mark Hohn CARRIED.

ELECTION OF DIRECTORS

The President, Mark Nipper, thanks the current management committee for their dedication to the association in the 2019-2021 period and declared all positions vacant.

The Board of Directors comprises a President, Vice President, Treasurer, Security Industry Representative and General Members. The board shall comprise no less than 5 and no more than 12 Directors who must be a financial member, owner, employee or principal of a financial member.

Nine (9) nominations were received in accordance with Rule 28 of the association’s Constitutions, as follows:

Position	Candidate	Company
President	Mark Nipper	Sharman Property Services
Vice-President	Matthew Evans	One Team Cleaning Services
Director	Kim Puxty	9T’s Asset Management Services
Director	Brian Ellem	Ellems Cleaning Services
Director	James Holder	Springmount Services
Director	Michael Ryan	Pickwick Group
Director	Rod Abbott	NRE Cleaning Services
Director	Mark Hohn	CMBM Facility Services
Director	Bianca Elliott	Commercial Property Clean

There being sufficient nominations received, Mark Nipper declared the nominees duly appointed to the Board of Directors. Positions held are to be finalised at the first meeting.



Building Service Contractors Association of Australia - Queensland Division

Mark Nipper congratulate and thanked the Board members for their continued support of BSCAA.

GENERAL BUSINESS

No General Business was raised.

The President, Mark Nipper, thanked everyone for their attendance and declared the AGM closed at 11:59am

Signed as a true and correct record: _____ /_____/_____

Mark Nipper, President